

## Terms And Conditions

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### Added Important Information

#### TAX : 20%

Airport surcharge: 10% on Taxable And Non-Taxable Items for Belgrade Airport (BEG) and NIS Airport (NIS)

#### BREAKDOWN

BREAKDOWN RECOVERY SERVICE-DETAILS AVAILABLE AT TIME OF RENTAL

IN CASE OF BREAKDOWN PLEASE CALL 00381 62 8002198

#### CHAUFFEUR DRIVE SERVICE

SERVICE IS AVAILABLE IN BELGRADE ON REQUEST!

CHAUFFEUR SERVICE OFFICE FAX: 00 381 11 2097064

OR RESERVATIONS@AVIS.RS

#### GRACE PERIOD

29 MINUTES

IF THE CAR IS BEING RETURNED 30 MINUTES AFTER AGREED DROP OFF TIME AVIS IS GOING TO CHARGE AN ADDITIOAN RENTAL DAY

#### LATE RETURN FEE

IF THE CUSTOMER RETURNS THE VEHICLE LATE WITHOUT OUR PRIOR AGREEMENT, THEY WILL BE CHARGED A LATE RETURN FEE OF EUR 10, EXCLUDING TAX, WHICH IS APPLIED FOR THE DAY AND EACH SUBSEQUENT DAY THE VEHICLE IS LATE. THIS IS IN ADDITION TO THE ADDITIONAL DAYS RENTAL CHARGES PER 24 HOURS.

#### NON CANCELLATION FEE

IF THE CUSTOMER DOES NOT CANCEL THE RESERVATION BEFORE THE PICK-UP DATE/TIME OR DOES NOT PICK-UP THE CAR WITHIN 24 HOURS OF THE AGREED TIME, A NON-CANCELLATION FEE OF CSD 6000.00 (TAX INCLUDED) WILL BE CHARGED



### Additional Driver Information

ADDITIONAL CHARGE FOR EACH ADDITIONAL DRIVER (TAXABLE)

DAILY RATE 800.00 CSD

WEEKLY RATE 4800.00 CSD

MAXIMUM CHARGE 8000.00 CSD



## Age Requirements

MINIMUM 20 years old - A-C / no charge

MINIMUM 23 - GROUPS D,E,G,K,P / YOUNG DRIVER ADDITIONAL FEE APLIED

MINIMUM 25 - GROUPS F,H,I,J,L / YOUNG DRIVER ADDITIONAL FEE APPLIED

MINIMUM 30 - GROUPS M,N / YOUNG DRIVER ADDITIONAL FEE APPLIED



## Drivers License and ID Requirements

For all car groups: renter and additional driver must hold licence for at least 2 years. International licence required for licences in non-roman alphabet.



## Payment Options

AVIS HONOURED CREDIT/ CHARGE CARDS ACCEPTED

AVIS, AMERICAN EXPRESS, MASTERCARD, VISA

CASH ONLY ACCEPTED AT TIME OF CAR RETURN.

NO CASH PREPAYMENT ALLOWED. DEBIT CARDS NOT ACCEPTED.

A CREDIT CARD IS REQUIRED AS A DEPOSIT, MUST BE ON THE NAME OF A DRIVER

DEPOSIT AMOUNT VARIES DEPENDING UPON THE CAR VENDOR, DURATION ETC



## Credit Card Requirements

A CREDIT CARD IS REQUIRED AS A DEPOSIT, MUST BE ON THE NAME OF A DRIVER

DEPOSIT AMOUNT VARIES DEPENDING UPON THE CAR VENDOR, DURATION ETC



## Collecting and Returning Your Vehicle

WITHIN CITY DURING WORKING HOURS: FREE OF CHARGE

AFTER WORKING HOURS CSD 2500,00

BETWEEN 2300-0700 CSD 5000,00  
OUTSIDE OF CITY CSD 2500,00 + 50.00 CSD PER KM  
BETWEEN 2300-0700 CSD 5000,00 + 50.00 CSD PER KM  
PUBLIC HOLIDAYS WITHIN CITY CSD 7000,00  
PUBLIC HOLIDAYS OUT OF CITY CSD 7000,00 + 50.00 CSD PER KM  
(ALL CHARGES ABOVE ARE TAXABLE)



### **After Hours Information**

MLA IS PROVIDED ON REQUEST ONLY. A CHARGE OF CSD 4000,00 (TAXABLE)  
WILL APPLY FOR RESERVATIONS OUT OF OFFICE HOURS



### **Cancellations and No Show Charges**

IF THE CUSTOMER DOES NOT CANCEL THE RESERVATION BEFORE THE PICK-UP  
DATE/TIME OR DOES NOT PICK-UP THE CAR WITHIN 24 HOURS OF THE AGREED  
TIME, A NON-CANCELLATION FEE OF EUR 65 (TAX INCLUDED) WILL BE  
CHARGED



### **Taking Your Vehicle Outside the Country**

WARNING: NO VEHICLES ALLOWED TO CROSS BORDER TO THE FOLLOWING COUNTRIES  
- ALBANIA,BELARUS,ESTONIA,LATVIA,LITHUANIA, MOLDAVIA,TURKEY AND AREA OF KOSOVO-EVEN IF  
RETURNING TO SERBIA

CROSS BORDER FEE PER RENTAL: 2000.00 CSD-TAXABLE

CROSS BORDER INSURANCE FOR CROATIA AND/OR BOSNIA AND HERTZEGOVINA:  
ADDITIONAL CHARGE PER RENTAL: 5000.00 CSD (TAXABLE).

NOTE: IF THESE CROSSING BORDER CHARGES ARE NOT APPLIED, ANY ADDITIONAL INSURANCES WILL  
NOT BE VALID, AND CUSTOMER WILL BE CHARGED FOR THE FULL AMOUNT OF DAMAGE.



### **Meet Late Arrival**

MLA IS PROVIDED ON REQUEST ONLY. A CHARGE OF CSD 4000,00 (TAXABLE)  
WILL APPLY FOR RESERVATIONS OUT OF OFFICE HOURS



## Delivery and Collection

WITHIN CITY DURING WORKING HOURS: FREE OF CHARGE

AFTER WORKING HOURS CSD 2500,00

BETWEEN 2300-0700 CSD 5000,00

OUTSIDE OF CITY CSD 2500,00 + 50.00 CSD PER KM

BETWEEN 2300-0700 CSD 5000,00 + 50.00 CSD PER KM

PUBLIC HOLIDAYS WITHIN CITY CSD 7000,00

PUBLIC HOLIDAYS OUT OF CITY CSD 7000,00 + 50.00 CSD PER KM

(ALL CHARGES ABOVE ARE TAXABLE)



## One Way Rentals

WITHIN COUNTRY:

ONE WAY FEE BETWEEN AVIS LOCATIONS IN SERBIA WILL BE APPLIED

PLEASE CONTACT CHECK OUT OFFICE.

OUTSIDE COUNTRY:

ONE WAY RENTALS ARE AVAILABLE. PLEASE SEND REQUEST TO

RESERVATIONS@AVIS.RS



## Special Equipment

**SNOW CHAINS** : AVAILABLE FROM 01NOV-01APR, INCLUDED IN WINTERISATION FEE

**WINTERISATION FEE** : SNOW CHAINS AND ICESCRAPPER DAILY: 350.00 CSD (WITHOUT TAX): MAXIMUM RATE: 5250.00 CSD (WITHOUT TAX, CHARGABLE MAX 15 DAYS) PERIOD CHARGE 01ST NOVEMBER UNTIL 01ST APRIL

**WINTER TIRES** AVAILABLE FROM 01NOV-01APR (INCL IN RATE)

**BABY SEATS** AVAILABLE (TAXABLE) DAILY RATE: CSD 800.00, WEEKLY RATE: CSD 4800.00, THE MAXIMUM RATE IS: CSD 8000.00

**CHILD SEAT** AVAILABLE (TAXABLE) DAILY RATE: CSD 800.00 WEEKLY RATE: CSD 4800.00 THE MAXIMUM RATE IS: CSD 8000.00

**CHILD BOOSTER SEAT** AVAILABLE (TAXABLE) DAILY RATE: CSD 500.00 WEEKLY RATE: CSD 3000.00 THE MAXIMUM RATE IS: CSD 5000.00 NOTE: THE AGE OF BABY/CHILD MUST BE STATED

**LOG:**

LOGISTIC FEE. CHARGE PER RENTAL: CSD 300.00 (TAXABLE). LOGISTIC FEE IS MANDATORY AND WILL BE APPLIED TO EVERY RENTAL.

**GPS:** DAILY RATE: CSD 1600.00, WEEKLY RATE: CSD 9900.00, THE MAXIMUM RATE IS: CSD 9900.00

MOBILE GPS NAVIGATION UNITS AVAILABLE FOR ALL CAR GROUPS. TO RESERVE- ENTER /GPS IN THE REMARKS FIELD

**WIFI:** DAILY RATE: CSD 800.00 (TAXABLE), WEEKLY RATE: CSD 4800.00 (TAXABLE), THE MAXIMUM RATE IS: CSD 8000.00 (TAXABLE)

WIFI UNITS AVAILABLE FOR ALL CAR GROUPS. TO RESERVE- ENTER /WFI IN THE REMARKS FIELD



