Age Information

At corporate and participating licensee locations in the U.S., Avis will rent to customers between the ages of 21-24 with a valid credit card and driver’s license. There is a 27.00 per day underage surcharge for renters 21-24. Additionally, the following restrictions will also apply for renters between the ages of 21-24: Renters of luxury cars, mini-van, 12-passenger vans, specialty cars, full size SUV’s and premium SUV’s will not be permitted.

In New York State, the minimum age to rent is 18 with a $84.00 per day surcharge for renters age 18-20 and a $35 per day surcharge for renters age 21-24. In Michigan the minimum age is 18 with a $41 per day surcharge for renters between the ages of 18-20 and $28 per day surcharge for customers between the ages of 21-24.

Minimum age and underage surcharges can vary at licensee locations. It is best to check with the reservation team on the minimum age policy and restrictions at the location you are renting from if you are under 25.

Offer valid at select locations in U.S. only for rentals reserved in advance. Rental must begin on or after 09/01/20 and end on or before 10/31/20. Offer applies to Economy through Full Size cars, Minivans, Small Pick-Up Trucks and Intermediate SUVS. For more information, visit our Internet website at www.avis.com. Additional mandatory charges may be imposed, including, but not limited to a customer facility charge, airport concession fee, tourism commission assessment, vehicle license recovery fee, facility recovery fees, or other government-imposed taxes or fees. Avis reserves the right to terminate the offer or change the terms at any time. This offer cannot be combined with any other discount or special rate and cannot be applied to a previous or existing reservation or rental. Offer is subject to vehicle availability at the time of booking. Renter and additional driver(s) must meet driver and credit requirements, except for the minimum age per this offer. Offer available to College Students 18-24 years of age and an Official Student ID must be presented at the time of rental. Please check your auto insurance policy and/or credit card agreement for rental vehicle coverage.

Additional Drivers

In all states other than California, Nevada and New York, the charge for additional drivers is $13 per day per additional driver with a maximum charge of $65 per rental per driver. The additional driver fee in New York is $3 per day per additional driver. The additional driver fee in Nevada is $11 per day per additional driver, with a maximum charge of $55. There is no additional driver fee in California.

At the time of rental the additional driver must:

• Be at least 25 years of age
• Present a valid driver’s license
• Complete and sign an additional driver form
• Present valid credit identification (acceptable charge card or debit card, or a valid foreign passport and return ticket)

Exception to Standard Requirements

Tour Rates: The minimum age for an additional driver traveling with an inbound tour rate is 21. An inbound tour customer is one who resides outside the U.S., U.S. Virgin Islands, Puerto Rico, and Canada who is renting on a net or gross inbound tour rate.

The following must also be at least 25 years of age but are exempt from the additional driver fee and are not required to complete and sign an additional driver form:

• Renter’s employer or regular fellow employee while on company business
• Renter’s spouse or domestic partner
• Disabled renters who have completed a non-licensed renter form

Payment Options

Avis accepts most major credit cards as credit identification at time of rental including:

• Avis Charge Card
• American Express
• ATT Capital
• Diners Club International
• Discover
• China UnionPay
• GE Capital
• JCB
• MasterCard
• PHH
• Sears
• Visa

At the time of rental we will request an authorization on your charge card for the estimated rental charges. While this hold is in place the funds will not be available for your use. When the rental is over we will process the reversal but the bank may take time to post it back to the account.

Some locations may not accept each of the referenced cards

Debit Cards

All corporate and participating locations will accept a debit card with a MasterCard or visa logo at the time of rental if you are at least 25 years of age. You will be subject to a credit check to determine and ensure credit worthiness before releasing the car to you. If we are unable to complete the credit check or if the credit check fails, customer should be prepared to present a major credit card in their own name.

Debit cards are not acceptable as credit identification at the time of rental for all makes and models identified in the Avis Specialty or Signature Series and for certain other premium vehicles.

Avis will generally request an authorization hold against your account for the estimated charges of the rental but reserves the right in its sole discretion to request an extra value to be based on certain factors as we deem appropriate. These funds will not be available for your use. When the rental is over we will process the reversal but the bank may take time to post it back to your account.

If you fail to return the vehicle as agreed, Avis will obtain additional authorizations from your account to cover the rental charges.
Avis is not responsible for any returned checks or over-drafts based on this policy.

Positive identification in addition to your driver’s license may be required.

Debit, cash or check cards can be used at the end of rental for payment of rental charges.

*Exception – A credit/debit card is required for locations in Brownsville, Corpus Christi, Edinburg, Harlingen, Houston, Laredo, McAllen, Mission, South Padre Island and Victoria, Texas. Cash rentals are NOT allowed at the beginning or as payment at the end of the rental.

Prepaid debit or gift cards are not acceptable methods of credit identification to pick up a car at any location. One of the above mentioned cards must be presented. Pepaid debit/gift cards are accepted at time of return only.

*Exception Locations - The airports in these cities listed below will not require the return airline ticket or flight itinerary at the time of rental. They will continue to follow the current debit card requirement policy.

<table>
<thead>
<tr>
<th>State</th>
<th>City</th>
</tr>
</thead>
<tbody>
<tr>
<td>California</td>
<td>Carlsbad, Imperial, Inyokern, Monterey, Redding, San Luis Obispo, Santa Barbara, Santa Maria, Sonoma</td>
</tr>
<tr>
<td>Hawaii</td>
<td>Hilo, Honolulu, Kahului, Kona, Lihue</td>
</tr>
<tr>
<td>Idaho</td>
<td>Sun Valley Apt-Hailey, Pocatello, Twin Fall</td>
</tr>
<tr>
<td>Illinois</td>
<td>Rockford</td>
</tr>
<tr>
<td>Michigan</td>
<td>Jackson, Muskegon, Pellston, Oakland County Intl Apt-Waterford</td>
</tr>
<tr>
<td>Montana</td>
<td>Bozeman, Belgrade, Butte, Great Falls, Helena, West Yellowstone</td>
</tr>
<tr>
<td>Ohio</td>
<td>Youngstown Municipal Apt-Vienna</td>
</tr>
<tr>
<td>Oklahoma</td>
<td>Lawton</td>
</tr>
<tr>
<td>Texas</td>
<td>Abilene, Amarillo, Texas Gulf Coast Regional Apt-Angleton, Beaumont, Lubbock, Midland, San Angelo, Wichita Falls</td>
</tr>
<tr>
<td>Washington</td>
<td>Tri Cities Apt-Pasco</td>
</tr>
<tr>
<td>Wyoming</td>
<td>Casper, Cheyenne, Sweetwater County Apt-Rock Springs</td>
</tr>
</tbody>
</table>

Cash
A credit/debit card is required. Cash rentals are not allowed at the beginning or as payment at the end of rental.

**Taking your vehicle outside the Country**

**United States:** Corporate and participating licensee locations will allow the vehicle to be driven throughout the continental United States without restrictions. Based on availability, one-way rentals may be allowed to some U.S. cities.

**Canada:** Vehicles may be driven into Canada with no restrictions. The rental counter must be notified at the time of rental that you plan to drive into Canada so we can provide a Canadian non-resident insurance card (provided at no cost). Based on availability one-way rentals may be allowed to certain Canadian cities.

**Mexico:** At participating border cities, corporate account customers are allowed to drive the vehicle into Mexico with certain restrictions. Check with the location for details.

The locations below have driving restriction exceptions to the above policies.
Waiver and Protection Options

Acceptance of Loss Damage Waiver relieves the renter and authorized additional drivers of responsibility for loss of, or damage to the Avis car, when they comply with the terms and conditions listed on the rental document jacket. At the time of rental the customer must initial whether he/she accepts or declines the LDW and optional services. LDW
and optional services must be signed for at the rental counter. LDW is taxable.

If LDW is not accepted, the customer is financially responsible for the full value of:

- Accident Damage
- Glass Damage
- Stolen items (radio, battery, etc.)
- Vandalism
- Theft of the car

Exceptions
In Wisconsin, if LDW is not accepted, the renter is liable for all loss or damage to the Avis car due to an accident or
reckless, wanton behavior.

In Illinois, if LDW is not accepted, the customer is financially responsible for the below types of damage, the
responsibility amount varies based on the car group rented ranging from $17,500 up to a maximum of $42,500:
- Accident damage
- Glass damage
- Stolen items (radio, battery, etc.)
- Vandalism
- Theft of the car

Canceling LDW
Once LDW has been purchased it must remain on the contract. The customer has the option to return the car and
close the rental agreement, however, this could change the rate for the rental agreement, and a different, possibly
higher, rate could apply for a new rental.

Exceptions
Customers who rent in New York and purchase LDW in New York can decide to cancel the service at no charge
within specific guidelines.
- Rental must be 2 days or more
- The cancellation must be within the first 24 hours of the rental
- The actual renter must take the car to an Avis location for inspection and must sign a cancellation notice.

Loss of Use
The customer may also be responsible for reimbursing Avis for the revenue lost by not being able to use the car
while it is being repaired or not recovered due to theft (referred to as Loss of Use).

Damage to people and their property
Public Liability covers injury or death to a third party (persons outside the Avis vehicle). Property Damage covers
damage to property other than the Avis vehicle and the renter’s, driver’s or passenger’s property.

Depending on the location the Avis will provide primary, secondary or no coverage up to the minimum limits
required by law in that state. The Rental Document will state what type of coverage is provided.

Primary Coverage
If the location offers primary coverage then the protection is included in the Avis rate at no additional charge to the
customer.

Secondary Coverage
If the location offers secondary coverage, the customer’s personal liability insurance will be used first. The Avis
protection will be secondary to any other applicable coverage, up to the state minimums, and will not apply until the
renter’s or driver’s insurance, if any, has been exhausted. Avis will provide primary coverage if the optional
Additional Liability Insurance (ALI) is purchased.

No Coverage
At all corporate locations in California and Texas, liability coverage will be the responsibility of the renter/driver in
the event of a third party claim for injury, death, or property damage.

Renters may provide coverage through their own insurance policy or purchase the optional Additional Liability
Insurance (ALI).

Third Party Liability/Additional Liability Insurance (ALI)
Additional Liability Insurance (ALI) protects the renter and all authorized drivers of the rental vehicle against third-party bodily injury or death and property damage claims to raise the limits to $2,000,000 per single occurrence.

Exception: The limit is $1,000,000 per occurrence for cars rented all locations in AL, AK, GA, NC, ND, SD, WA as well as licensee locations in the U.S.
When purchased by renters in Florida, ALI will include $1,000,000 of Florida Uninsured Motorist coverage.
Unless indicated otherwise, if ALI is included in an in-bound tour rate, the limit is $1,000,000, even if your state limit is $2,000,000.

Personal Accident Insurance (PAI)
Personal Accident Insurance provides accidental death and medical expense benefits to the renter and all passengers on the Avis car. The renter is covered for accidental bodily injuries during the entire term of the rental agreement (24 hours a day). The passengers are covered while in the car and while entering & exiting the car.

Personal Effects Protection (PEP)
PEP insures the personal belongings accompanying the renter and immediate family members who are traveling with the renter. Items must be for personal use and not used in business. Certain types of personal effects are not covered under this policy, such as motorcycles, boats and motors, currency, coins, deeds, bullion, stamps, securities, tickets or documents.

PEP Benefits
In the state of New York, the maximum coverage per individual is $500 per claim, with a maximum coverage for all individuals of $1,500. At all other corporate locations, the maximum coverage per individual is $600 per claim with a maximum coverage for all individuals of $1800.

Driving License and ID Requirements

A valid driver’s license from the country of residence and an acceptable credit or debit card is required (see the Payment Options section for more information) An International driving permit is also required for licenses with a non-roman alphabet.

Renters who have indicated a country of residence outside of the United States or Canada will be required to present the following at the time of rental to qualify for the quoted rate:
Fuel Charges

The vehicle is rented with a full tank of gas and must be returned with a full tank of gas or there will be a charge for refueling. If you have refueled please keep your receipt for verification purposes.

Most locations offer a prepaid gas option to purchase a full tank at market value which allows the customer to return the vehicle without a full tank of gas. There is no refund for unused gas.

If the customer declines the Fuel Service Option then the customer will be charged for fuel at the location's current refueling charge. At participating locations, if the vehicle is driven less than 75 miles there is an automatic EZ Fuel service charge of $15.99 ($16.99 in California) will be applied. This service charge can be avoided if the customer purchased fuel and provides the counter with a receipt upon returning the vehicle.

e-Tolls

E-toll service convenience fees
If you do not pay cash for tolls you automatically opt into our e-toll service to which you agree to pay us or our toll program administrator with whom we will share your credit card/debit information for all tolls incurred during your rental and all related fees, charges, and penalties.

E-toll Standard Fees
The convenience fee for e-toll usage is 3.95 up to 5.95 USD for each day you use the e-toll device and there is a maximum of 19.75 up to 29.75 USD per rental month plus toll charges. There are no service charges if e-toll is not used during the rental duration.

E-toll Unlimited
Only available at participating locations.
E-toll unlimited must be purchased at the beginning of the rental. If you use the unlimited e-toll service all cost of tolls and convenience fees are included. For this service you pay a flat fee of 10.99 up to 23.99 USD per each day of the rental period regardless of whether or not you incur any tolls or a flat fee of 54.95 up to 119.95 USD per week.
For more information on tolling, please visit avis.com/etoll or check with the counter at the time of rental.

Extended Roadside

Extended Roadside offers fast, dependable rescue service for our renters for a daily charge. It is offered to our customers at time of rental and provides roadside assistance for lost keys and remote entry device lockouts, flat tire service, towing (if the vehicle is inoperable), jump starts and emergency fuel delivery (up to 3 gallons).

The cost of replacing a key for most vehicles is at least $100. Locksmith charges range by area. In addition to the cost of keys, there is a tow charge or delivery fee that can range from $50 to $250 depending on the distance. By accepting the Extended Roadside Service you won't have to worry about incurring additional expense for the listed items while on the road.
One Way Rentals

Based on availability one-way rentals are allowed between cities within the United States. A one-way fee may apply.

Returns

If you want to extend the rental or wish to return the vehicle to a different location please contact us as soon as possible. At the latest, this should be before the end date and time on your rental agreement. You will be advised whether the change is possible and any additional costs when you call.

If you fail to extend your rental you will be charged the prevailing pay at location prices for the extra days as well as a late return administration fee of $10 for each day or part of a day until the vehicle is returned.

If you return the vehicle to a different location then you agreed to at time of rental your rate could default to a different rate available on the day you return the vehicle and a one way fee will be applied.

Special Equipment

The Special Equipment and cost per day below applies at most corporate and participating licensee locations. Availability and cost may vary at certain locations. Check with the location for additional details.

<table>
<thead>
<tr>
<th>DESCRIPTOR</th>
<th>PRODUCT NAME</th>
<th>COST per day</th>
<th>REQUIREMENTS</th>
<th>EXCEPTIONS/ADDL DETAILS</th>
</tr>
</thead>
<tbody>
<tr>
<td>CSS</td>
<td>Child Safety Seat</td>
<td>13.00 USD</td>
<td>20-40 lbs or 9.07 - 18.16 kilos</td>
<td>*Other requirements may apply for different states, example: rear-facing seats and booster seats</td>
</tr>
<tr>
<td>CIS</td>
<td>Infant Child Safety Seat</td>
<td>2-20 lbs or 2.27 – 9.07 kilos</td>
<td></td>
<td></td>
</tr>
<tr>
<td>CBS</td>
<td>Child Booster Seat</td>
<td>40-80 lbs or 18.16 – 36.32 kilos</td>
<td></td>
<td></td>
</tr>
<tr>
<td>TAB</td>
<td>Travel Tablet</td>
<td>21.99 USD</td>
<td>All in one travel device that includes navigation, unlimited secure WIFI up to 5 users with 30 minutes per day of international calling and local city discounts for attractions, restaurants and more.</td>
<td>TAB is available in all major airports.</td>
</tr>
<tr>
<td>GPS</td>
<td>GPS</td>
<td>16.99 USD</td>
<td>GPS features a touch-screen 3D map to help you arrive at your destinations safely. Turn-by-turn, point-to-point directions are available in more than 40 languages so you can keep your hands on the wheel and attention on the road.</td>
<td>Not applicable in California; all locations should be zero charge.</td>
</tr>
<tr>
<td>ADR</td>
<td>Additional Driver</td>
<td>13.00 USD</td>
<td>All additional drivers must meet the same requirements as the renter and must present</td>
<td>All locations in New York should be 3.00 USD per day</td>
</tr>
<tr>
<td>Identification at the time of rental.</td>
<td>Cost per day applies for each additional driver.</td>
<td></td>
<td></td>
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<tr>
<td>-------------------------------------</td>
<td>-------------------------------------------------</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>All locations in Nevada should be 11.85 USD per day for each additional driver.</td>
<td></td>
<td></td>
<td></td>
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</tr>
</tbody>
</table>

*Fines may apply for not complying with a state’s child passenger safety laws.*