

Local Additional Information Paphos Airport

Paphos

Arrival Hall

Tel: 00357-26-953824

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Added important information

This document includes essential information for you and any additional drivers regarding your rental. We advise you to read this document thoroughly in conjunction with the rental terms and conditions. You can access a sample of the rental terms and conditions via www.budget.com.cy. If you have received a booking confirmation email, it may contain a hyperlink to this sample. Please note that the sample rental terms and conditions are indicative of the contract's terms and may not match the exact terms you will sign when collecting the vehicle.

Our top priority is ensuring that you have a pleasant experience with us and access to all necessary information. Investing a little time now could save you time later on.

Important to know

The rental car provider for you is Budget Cyprus - GDK Rent a Car Ltd, located at 39 Ippokratous, Dromolaxia, Larnaca 7020. It's possible that this company is different from the one you initially booked with.

Please note that the prices mentioned in this document are subject to change. However, they can still give you an approximate idea of the expected costs. For precise pricing details, kindly consult with the rental location or reach out to the reservations team. Additionally, all prices mentioned here include a 19% VAT charge, where applicable.

To make a booking, change a booking or tell us about an issue while you're renting, contact the rental station or the reservations team:

Email: reservations@budget.com.cy

Call on +357 24822666

Lines are open Mon-Fri 08:00-18:00, Sa – Su 08:30-13:00.

You will find the contact details for the rental station on your rental agreement.

To tell us about an issue after you've returned the vehicle, please contact the customer service team:

Email: info@budget.com.cy

Call on +357 24822666

Lines are open Mon-Fri 08:00-18:00, Sa – Su 08:30-13:00.

You will be charged at your network rate for calls made within the Territory. If you make calls from outside the Territory, international rates will apply.

Local currency is EUR - Euro

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Additional driver information

Additional drivers can be added for EUR 7.00 per day, up to maximum cost of EUR 70.00 per rental.

Any additional drivers must be present when you collect the car. All drivers must meet our conditions of rental. See the Driver Licence/ID and Age Requirement sections for full details.

If you have a corporate or contracted agreement with us the charges may be different. Please check your contracted terms and conditions

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Age information

Minimum Renting Age:

You can drive a Budget car if you are 21 years and older with a driving licence for at least 3 years old for the car groups A, B, H.

Drivers aged 25 years old and older with a driving licence valid for at least 1 year can drive car groups: C, D, F, M and P. Additionally, drivers aged 25 years old and older with a driving licence valid for at least 3 years can drive car groups: E, G, J, N, and O. Drivers aged 30 years old and above, can drive car groups I and L, provided that they hold a driving licence for at least three years.

Maximum Renting Age:

There is no maximum age limit for renting a vehicle. However, if you or any of your drivers are over 70 on the day you return the vehicle, you must inform us before picking it up. In certain locations, we may need to get approval from our insurer to rent the vehicle. Please note that if we do not get the approval, the option for reduced CDW waiver may not be available.

If you have a corporate or contracted agreement with us the requirements and conditions may be different. Please check your contracted terms and conditions.

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Payment options

Cash: Cash may be used for the payment of rental charges only, but a credit card must be presented as well. Cash may not be used for the deposit.

Debit Cards: Debit cards are not accepted for the car hire pre-authorisation

Credit Cards: A credit card in the name of the main driver must be produced at the time of rental.

The following major credit cards are accepted:

Visa credit / debit cards including Visa Electron cards

Mastercard credit / debit cards

American Express (excluding American Express Traveller's Cheque cards)

Budget - issued charge cards / vouchers

Prepaid cards in Euros

Cash payments in Euros

For certain vehicles, two payment cards in your name may be required, one of which must be a credit card and the second the payment card used to make the booking.

A deposit will be taken to cover any costs in case of damage or theft.

Refer to the Waiver and Protection Options section for more information on driver liability.

The following major credit cards for pre-authorization are accepted:

Visa credit cards

Mastercard credit cards

Budget - issued charge cards / full credit vouchers

Other requirements

Before we release the vehicle to you, we require a pre-authorisation on your credit card. This means that the bank holding your credit card will reserve an amount towards your spending limit, which will be unblocked once the car is returned. Please note that we cannot be held responsible for any discrepancies in the amount paid and refunded due to foreign exchange rates and banking charges.

If you choose to pre-pay in advance, please be aware that there will be no refund of the prepaid amount if the final cost of the car rental is less than the prepaid voucher. For example, if you return the car early and have unused days left. Additionally, if you return any optional products early, you may lose the benefit of any special offer associated with those products, resulting in a higher overall charge.

Security Deposit / Pre-authorisation amount:

To ensure coverage for any potential damage, theft, or traffic fines during the rental, we will pre-authorize the corresponding excess amount for each group. For more details on driver liability, please see the Waiver and Protection Options section.

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Taking your vehicle outside the country

Under no circumstances is crossing the border permitted. Additionally, transporting the vehicle out of Cyprus on a ferryboat is strictly prohibited.

It is prohibited to take rental vehicles out of the country or into the Northern Part Area, which is currently occupied by Turkish military forces.

You are permitted to drive Budget cars within the Republic of Cyprus, as well as the Army Bases of Dhekelia, Akrotiri, and the U.N. Buffer Zone. However, taking the vehicle off the island is strictly prohibited. Also, it is not allowed to drive a Budget car across the Green Zone. Finally, it is important to note that the Northern part of the island, which is occupied by Turkish military forces, is off-limits for Budget cars.

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Cancellations and No Show Charges

Please note that if you have made a non pre-paid booking for a vehicle and fail to collect it, a fee of EUR 49.50 will be charged. To avoid this charge, kindly cancel your booking at least 24 hours before the scheduled pick-up time, in case you no longer need the vehicle.

If you have a corporate or contracted agreement with us the charges and conditions may be different. Please check your contracted terms and conditions.

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Waiver and protection options

Collision Damage Waiver (CDW)

Collision Damage Waiver reduces your liability if the vehicle is damaged. If the vehicle, keys, accessories, or documents are damaged or missing upon returning the rental car, the Collision Damage Waiver (CDW) reduces your liability for any damages. You will only need to pay for the cost of repair or replacement, or the excess amount stated in your rental agreement, whichever is less, along with a damage processing fee of €45.00. CDW is already included in most rental rates on Budget websites, but if not, expect a daily rate of around €7.50 to €14.00 based on the car group.

CDW does not cover damages caused by incorrect fuel, intentional or negligent actions, or damages to the vehicle's underside, top, antenna, mirror, tires, wheels, windscreen, oil sump, and interior. The costs and excess charges are detailed in the table below, and if your rental rate includes CDW, it is already included in the rental price and stated in your rental agreement.

Theft Protection (TP)

If your rental vehicle is stolen, Theft Protection can reduce your liability. If the vehicle, keys, accessories, or documents are missing or damaged upon return, you will only be responsible for paying the repair or replacement costs up to the excess amount listed on your rental agreement. This amount is typically €40 or €45, whichever is less, plus a damage processing fee.

The costs and excess charges are outlined in the table below. If your rental rate already includes Theft Protection, you do not need to pay any additional fees. Otherwise, the cost can range from €7.50 to €14.00 per day, depending on the car group.

It's important to note that Collision Damage Waiver includes Theft Protection. Additionally, purchasing an excess reduction product can further reduce your liability and administration fees.

Super Damage and Theft Protection Waiver

Super Collision Damage waiver (SCDW) Super Theft Protection (STP) is an excess reduction product which reduces your excess up to zero and for certain car categories up to EUR 520. The price depends on the vehicle but typically ranges between €25 and €60 per day.

Third Party Liability

When you rent a Budget vehicle, Third Party Liability coverage is included in the rental price. This coverage protects drivers of other cars in case of damage, including damage to passengers and their property, up to the minimum legal requirement. You will not have to pay any costs for their liability.

However, this coverage does not apply to any injuries suffered by the driver of the Budget vehicle or damage to personal items inside the vehicle. Additionally, Third Party Liability coverage will not apply if the accident was caused by breaking the rental contract, breaking the law, or due to negligence or recklessness.

If a vehicle is involved in an accident with a Budget car, the driver must wait for the insurance company indicated by Budget to record the accident and photograph the vehicles. The driver must also complete and send a Budget Vehicle Incident Report the same day or the next day. For further information or any queries, please contact our customer service team at +357 24822666.

Windscreen protection

If the windscreen is damaged, the Windscreen Protection reduces the amount you have to pay to zero; it is available for purchase at the rental station, at the price of €7.50 per day. Having windscreen protection also means you won't pay an administration fee. However, you must contact immediately the emergency call line 00357 99634765, the moment you will notice a chip on the windscreen, otherwise windscreen protection is void. In case of damage a Vehicle Incident Report must be completed and send to us the same day or the next one, for each incident.

Personal Accident Insurance (PAI)

Not available

Important things to know:

If any damage is caused by water or fire, driving on unpaved roads, driving outside the Republic of Cyprus, or driving the vehicle without due care and attention, the driver will be fully responsible, and the excess clause will be void. If you breach your contract, such as not waiting for the insurance company contracted with Budget in case of an accident or not filling the accident report, Budget reserves the right to not replace the damaged car. In addition, the excess will not apply if the loss or theft of the vehicle was caused by leaving the keys in the vehicle or if the keys are lost or stolen.

In the event of damage, loss, or theft of the vehicle, the amount you have to pay will be charged to your payment card, unless you have requested a receipt by post or email. You can contact our customer service team at info@budget.com.cy for details of this payment.

If you purchase cover from an external provider, you will have to pay all required costs and make a claim with the external provider to get your money back. It is your responsibility to understand the terms of any cover you buy and for any claim you make. While we will provide support with damage repair invoices and car condition reports, we cannot assist with your claim itself.

In the event of an accident, the driver is responsible for completing an incident report form, regardless of their responsibility. If there is an accident, damage to the vehicle, loss of keys, accessories, vehicle documents, or optional extras, you must complete an incident report form. Failure to return the form will result in a charge for the cost of repair or replacement, or the excess, whichever is less, plus a damage processing fee of €45.00. For further information, please contact our customer service team.

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CDW

(All costs are quoted in EUR and include tax)

Car Group "Cost Per Day

(Inclusive of TAX if applicable " "Excess

(If CDW is included in rate or purchased)"

A 7.50 1,100.00

B 7.50 1,100.00

C 12.50 1,500.00

D 12.50 1,500.00

E 12.50 1,800.00

F 12.50 1,500.00

G 12.50 1,800.00

H 7.50 1,100.00

I 14.00 3,000.00

J 12.50 1,800.00

L 14.00 3,000.00

M 12.50 1,800.00

N 12.50 1,100.00

O 12.50 3,000.00

P 12.50 1,500.00

If CDW is not included in your rate and you decide to not purchase CDW, you will be liable for the full market value of the vehicle in case of damage.

TP

(All costs are quoted in EUR and include tax)

Car Group Cost Per Day

(Inclusive of TAX if applicable) Excess

(If TP is included in the rate or purchased)

A Included in CDW 1,100.00

B Included in CDW 1,100.00

C Included in CDW 1,500.00

D Included in CDW 1,500.00

E Included in CDW 1,800.00

F Included in CDW 1,500.00

G Included in CDW 1,800.00

H Included in CDW 1,100.00

I Included in CDW 3,000.00

J Included in CDW 1,800.00

K Included in CDW 1,800.00

L Included in CDW 3,000.00

M Included in CDW 1,800.00

N Included in CDW 1,100.00
O Included in CDW 3,000.00
P Included in CDW 1,500.00

If TP is not included in your rate and you decide to not purchase TP, you will be liable for the full market value of the vehicle in case of theft.

Roadside Safety Net (RSN)

Roadside Safety Net offers free recovery services for a flat battery, lost or locked keys, and assistance for running out of fuel (fuel costs may apply). Additionally, they offer assistance for a flat tire, with the possibility of additional tire costs if an Excess reduction is not taken. RSN can be purchased for €5.00 per day, with a maximum of 10 days, at the time of checkout.

Restrictions:

Off road used, lost or broken keys, running out of fuel, flat / damage tyres, and batteries.

Contact details can be found inside the vehicle, on the car key, on the rental agreement. In case you breakdown because of a non-mechanical failure you must inform us immediately. You clarify if an accident occur and if you need further assistance. We will arrange it for you at an extra cost plus any charged cost we incur getting the vehicle back on the road. The charges may include, but is not limited to:

Call out fee €85.00 plus recovery costs

Repair costs

Immobilization charge (calculated against the car group and the number of the repair days)

Repatriation costs

A damage processing fee of €45.00 (only applicable if damage has also occurred).

Any costs to take you, and/or any of your passengers, to another location.

Please note: that in case of an accident we must give an authorization for any repairs or replace a vehicle.

If you have a corporate or contracted agreement with us the charges and requirements may be different. Please check your contracted terms and conditions.

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Delivery and collection

Some of our rental locations offer a Hotel Delivery Service where we can deliver the vehicle and any pre-booked optional extras to the hotel and time of your choice. The delivery fee varies depending on your rental location and where you want the vehicle delivered. Typically, within town limits, you can expect the fee to be between €20 and €25. To request a vehicle delivery, please give us at least four hours' notice. We may be able to accommodate shorter notice requests, but you should verify this with our rental station or Reservations team. Please note that you will be responsible for the fuel used during the delivery or collection, based on the Pay on Return rates, unless you opt for the Fuel up Front option.

Some of our rental locations offer a Collection Service where we can collect the vehicle and any optional extras at a time and place of your choosing. To use this service, you must be available to hand over the vehicle. When returning the vehicle, you will be responsible for paying the fuel used to return the vehicle to our nearest rental location at Pay on Return rates unless you purchase Fuel up Front. The collection fee varies depending on your rental location and where you want the vehicle collected from. Generally, you can expect the fee to be between €20 and €25. Some of our rental locations offer a Collection Service where we can collect the vehicle and any optional extras at a time and place of your choosing. To use this service, you must be available to hand over the vehicle.

In case the driver is not present during delivery or collection, we will apply a charge. If any of the vehicle's keys, accessories, documents, or optional extras are missing during collection, we will still charge you for the collection. You will then need to schedule a new collection, pay another fee, or return the vehicle to the rental location yourself. If you have a corporate or contracted agreement with us the charges and conditions may be different. Please check your contracted terms and conditions.

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How to find us

As soon as you come out of arrivals the Budget desk is opposite

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Drivers license and ID requirements

Drivers must bring the valid driving licence with them. Please note only by showing presenting the physical driving licence the Budget staff will allow you to drive the Budget car in Cyprus. You cannot pick up a car with a digital driving licence. If your licence was issued in a non-Roman alphabet, an international driving permit will be required. Note that an International Driving Permit is necessary especially for visits longer than 30 days in Cyprus. However, for a paper driving licence or a licence from Gibraltar, Jersey, Guernsey or the Isle of Man, you may need a 1949 IDP for any length of visit.

Car Group: A, B, H / Age: 21 years old / Driving Licence Valid: 3 years

Car Group: C, D, F, M, P / Age: 25 years old / Driving Licence Valid: 1 years

Car Group: E, G, J, N,O / Age: 25 years old / Driving Licence Valid: 3 years

Car Group: I, L / Age: 30 years old / Driving Licence Valid: 3 years

Drivers between the ages of 21 and 24 are permitted to operate car categories A, B and H, as long as their driving license has been valid for a minimum of three years.

If you are a young driver between 21 and 24 years old, you can drive car categories A, B and H. However, a special insurance policy will be arranged at a surcharge of EUR 10.00 per day, which is capped at 10 days. On the other hand, if you are 25 years old and above, you will not be charged a young driver surcharge.

Additional ID Requirements:

The renter is required two payment cards for I, L car groups

Please bring the payment card that was used for your booking and a photo ID that shows a recognizable photo taken within the last 10 years. We accept a passport or driving license that has a photo, a national identity card, or any other government-issued ID.

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Fuel charges

When you rent a vehicle, it will come with a full tank of fuel. To avoid any additional charges, please make sure to return the car with a full tank of fuel. At the end of your rental, you must refuel the vehicle at the closest gas station and keep your receipt as proof. If you return the vehicle without a full tank of fuel or cannot show a fuel receipt from a nearby gas station, you will be charged. This charge will include the cost of the missing fuel and a refuelling fee of €20.00. The cost of fuel is based on market prices, including tax.

If you wish, you have the option to pay for fuel at the start of the rental and then return the vehicle with an empty tank. For more information on this, kindly speak with a member of the Budget Cyprus team.

If you have a corporate or contracted agreement with us the conditions may be different. Please check your contracted terms and conditions.

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Miscellaneous information

Airport Service Charge is included in the price returned.

No mileage / kilometre restrictions apply.

Please note that any additional drivers must be included in the rental agreement and must be present at the time of car collection. All drivers must fulfil our rental conditions, which can be found in the Driver Licence/ID and Age Requirement sections for complete details.

As the registered owner of a vehicle, we will be notified by relevant authorities if a traffic offense occurs in order to identify the driver. We will charge an administration fee for this service to cover our costs. Please note, if you wish to dispute the offense, the authorities must be contacted directly by the driver. Details on the dispute process and contact information for the authority will be provided on the re-issued penalty charge notice.

If you wish to extend your car rental beyond the end date and time on your agreement, please give us a 24-hour notice at the latest. Extra days will be charged at the 'pay at location' prices and extension is subject to the vehicle's availability. Please be aware that returning the car beyond the agreed time will void the insurance.

In Cyprus, children are required to use a child car seat until they reach a height of 135cm. Before driving away, it is important to ensure that the car seat is installed correctly.

If any of the additional items / extras are lost, stolen, or damaged, you will be responsible for replacing them at market price.

Using a handheld mobile phone, tablet, or other communication device while driving is illegal in many countries, including Cyprus. It is your responsibility to drive safely and abide by the laws of the country you are driving in.

Smoking inside the vehicle is strictly prohibited. If we suspect that smoking has occurred during the rental period, you will be charged a specialist cleaning fee.

If the interior of the vehicle is excessively dirty, muddy, stained, or has an unpleasant odor, a cleaning fee ranging from €30.00 to €90.00 will be applied.

If you are a local resident, you may be asked to provide us with a copy of your utility bill. In case you fail to provide us our staff may refuse to provide a car.

Our staff may refuse to provide a car if they believe the driver is unfit to drive or if anyone in the group is behaving in a threatening or abusive manner, or putting others' safety at risk. In such cases, the lessee will not receive a refund or compensation.

The customer is not permitted to use the vehicle in the following ways: carrying more people than it is licensed for,

transporting goods in violation of customs regulations or any other illegal manner,

carrying passengers or property for any form of payment,

towing any vehicle or trailer,

participating in motor sport events,

driving under the influence of alcohol or drugs,

or allowing anyone else to operate the vehicle without the lessor's written consent.

Additionally, the customer may not carry anything with a strong smell or that could damage the car, install a roof rack or luggage carrier, transport live animals, rent the car to others, offer driving lessons, or drive on unpaved or potentially damaging roads while breaking traffic and other laws.

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One Way Rentals

Domestic:

We offer the option to pick up and drop off the vehicle and any additional add-ons at different rental locations within the Republic of Cyprus. The applicable fee, if any, will be included in the rate provided during booking. Keep in mind that there may be additional charges if you choose to change the rental locations mentioned in the original booking. The price for this service will vary depending on the rental location and typically ranges from €20.00 to €70.00. You can choose to request this service when making your reservation or at the rental location.

International:

Not available

If you have a corporate or contracted agreement with us the charges and conditions may be different. Please check your contracted terms and conditions.

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Collecting and returning your vehicle

When picking up the vehicle, the driver needs to provide proof of identity and have all the necessary items listed in the booking terms and conditions. Additional information can be found in the Driving Licence/ID Requirements section.

During Office Hours

If your flight is delayed and you arrive outside of office hours, there will be no extra charge as long as you provide your flight number during booking.

Without flight number details, we will hold your rental for up to 3 hours if you are late.

After this time, your reserved car may be given to another customer.

Out of Office Hours - Collection

It may be possible to collect the vehicle out of office hours, at Larnaca and Paphos airports only, at no additional charge.

We need the following information when you make your online booking:

Flight number

Contact telephone number

Credit card details

Out of Office Hours - Return

You can pick up your car at no extra cost at Larnaca and Paphos Airport, outside of office hours. Provide that your flight number, contact phone number, and payment card details are mentioned on your booking, if not sure please contact our Reservation Team to confirm.

Please note that both Larnaca and Paphos Airport there is a key box available to return the car keys.

The out of hours fee for all stations is 60.00 EUR. If you have a corporate or contracted agreement with us the conditions may be different. Please check your contracted terms and conditions.

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Special equipment

Baby Seat - Less than 12 months old costs EUR 7.50 per day.

Child Seat - 1-4 Years old costs EUR 10.00 per day.

Child Booster Seat - 5-12 Years Old cost EUR 5.00 per day.

Snow Chains costs EUR 5.00 per day.

GPS costs EUR 12.00 per day.

Mobile Wi-Fi is available at a cost of EUR 9.00 per day.

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