

## **BUDGET COUNTRY CONDITIONS**

### **GEORGIA**

**(Last updated on 16 May 2024)**

Please read these Country Specific Conditions ("**Country Conditions**") alongside the General Conditions of Rental (the "**General Conditions**") before you sign the **Rental Agreement Form**. The Rental Agreement Form will include all of the important information about your specific rental. It is important to us that you enjoy your rental experience and that you have all the information you need. It might take you a little time now, but it could save you time later.

These Country Conditions are set out as follows:

<u>Part 1</u>	<p>Important (country specific) information about your rental.</p> <p>This includes information about costs you may be required to pay and details about your responsibilities.</p>
<u>Part 2</u>	<p>Important information about optional extras (including additional waiver and protection products) we (or our partners) offer.</p> <p>You can select these to form part of your rental, and you can add these to your original booking, or you can add them at the time of pick-up (or in some cases, they may be automatically included). All optional extras you select will be detailed as part of your Rental Agreement Form, including the price payable.</p>

## PART 1 – IMPORTANT TERMS RELATING TO YOUR RENTAL AGREEMENT WITH US

### 1. RENTAL PROVIDER

#### Who we are

Unless otherwise stated on the Rental Agreement, in **GEORGIA**, the company that provides you with a rental vehicle is **Otokoc, 37 Rustaveli Avenue, Tbilisi, Georgia** ("us", "we", "our").

**Please note that this company may not be the same company that you made your booking with.**

### 2. RENTAL REQUIREMENTS

#### **Booking information**

You must bring your reservation number or booking confirmation email with you. Please see the General Conditions for further information.

#### **Driving licences**

##### **Requirement to bring a valid driving licence with you.**

In **Georgia**, all drivers must bring their valid driving licence with them.

If any of the following applies:

- their driving licence was issued in Europe,
- their driving licence was issued in a non-European country (except for customers from the following countries: Argentina, Australia, Bolivia, Brazil, Canada, Colombia, Israel, Mexico, New Zealand, South Africa and United States), or
- their driving licence was issued in a non-roman alphabet language like Arabic, Greek, Russian, Hebrew or Japanese,

and we cannot confirm with certainty the details included within the driving licence, the driver will also need to provide either an international driving licence or an official English translation, by a notary, of their driving licence. If this might apply to you, please contact us (prior to your pickup date) as we would be pleased to confirm if an international licence or official translation will be required.

##### **Minimum licence requirements**

All drivers must have held their licences for at **least 1 year** from the date of pick-up.

If a licence does not show the driver has held it for the minimum period, then they must provide evidence, such as:

- previous driving licences; or
- a letter from their driving licence authority stating that they have held it for this minimum period.

#### **Payment cards**

You must bring the payment card used to make your booking. Please see the General Conditions for further information.

#### **Pre-authorisations and Security Deposits**

Unless confirmed otherwise, the amount of the pre-authorisation taken on pick-up of the rental vehicle is calculated as follows:

(The vehicle rental price\* + **between USD 400.00 and USD 650.00\*\***)  
MINUS (Any sum you have already paid when making a "Pay Now" booking)

*\* The "vehicle rental price" includes the vehicle rental cost and all optional extras you've requested, calculated at the start of the rental based on the intended length of the rental. For the avoidance of any doubt, any "Pay at Location" amount you owe in*

	<p><i>relation to the vehicle rental (including any optional extras) will be included as part of the pre-authorisation and will be charged to you at the end of the rental (using the card provided for the purposes of the pre-authorisation, unless agreed otherwise).</i></p> <p><b>** If you buy our "Fuel Up Front" product, we will reduce the between USD 400.00 and USD 650.00 by the amount we charge you for the "Fuel Up Front" product</b></p> <p>The <b>between USD 400.00 and USD 650.00</b> is included as part of the pre-authorisation in case we have to charge you at the end of the rental for any of the following:</p> <ul style="list-style-type: none"> <li>i. costs to refuel the vehicle (where relevant).</li> <li>ii. additional rental charges in circumstances where you fail to return the vehicle or any optional extras at the end of the agreed rental period or to the agreed return location.</li> <li>iii. any additional charges or fines you incur relating to your use of the vehicle (which we have been notified of prior to you returning the vehicle, which will include, for example, charges relating to traffic violations); and/or</li> <li>iv. costs incurred as a result of exceeding any relevant mileage restrictions.</li> </ul> <p>Where the pre-authorisation we take does not cover the charges you incur, we will request you make a further payment for the additional amounts owed.</p> <p>In relation to certain high value vehicles, we may require you to provide us with two payment cards for the purposes of the pre-authorisation. Where this is the case, this will be confirmed when making a booking.</p> <p>If you'd like more details, please call our customer support team or ask a member of our team.</p>
<b>Valid form of identification</b>	<p>As well as your driving licence, you must bring:</p> <ul style="list-style-type: none"> <li>• the payment card that was used to make your booking. For some vehicles, two payment cards in your name will be required and one of these must be a credit card, in addition to the payment card used to make your booking; and</li> <li>• photo ID featuring a recognisable photo taken in the last 10 years. We will accept your passport or driving licence if it contains a photo, a national identity card or any other form of government-issued identification.</li> </ul> <p>If you do not pass our identification checks and you are a <b>Georgia</b> resident, you may also be required to provide proof of where you live – this could include a recent utility bill or bank statement. In these circumstances, your driving licence will not be accepted as proof of your address.</p>
<b>Driver age restrictions</b>	<p><b>Minimum driver age restrictions</b></p> <p>When you book, you'll be told if there are any minimum age restrictions for the vehicle you request. If you're not sure, please check your booking confirmation email – or call our customer support team.</p> <p>You need to be at least <b>21 years</b> old to hire and drive most of our vehicles.</p> <p><b>Young driver surcharge</b></p> <p>If you – or any of your drivers – are <b>under 25</b> when you pick up the vehicle, you will each have to pay a young driver surcharge. The cost of a young driver surcharge will be built into the price confirmed at booking stage. If you add an additional driver onto the rental at pick up, you may be charged a young driver surcharge.</p> <p><b>Maximum driver age restrictions</b></p>

	<p>When you book, you'll be told if there are any maximum age restrictions for the vehicle you request. If you're not sure, please check your booking confirmation email – or call the reservations team.</p> <p><b>In most cases there is no maximum driver age restriction. If you are renting with one of our affiliates listed in 1. (Rental Provider) there may be a maximum driver age set at either 75 or 80 years of age for insurance reasons.</b></p>
<b>Driving related convictions</b>	<p>If any driver has any unspent driving convictions for:</p> <ul style="list-style-type: none"> <li>careless, reckless, or dangerous driving,</li> <li>driving or attempting to drive whilst under the influence of drink or drugs,</li> <li>using a vehicle uninsured against third party risks or insurance offences,</li> <li>theft or unauthorised taking of a vehicle,</li> <li>license offences,</li> <li>accident offences,</li> <li>failure to provide information offences,</li> <li>racing offences,</li> <li>been disqualified – or</li> <li>if they have two or more unspent convictions for offences not listed above,</li> </ul> <p>they <b><u>will not</u></b> be able to drive our vehicles.</p>
<b>Security/credit checks</b>	<p>Save for identity checks (carried out by reviewing your identification and payment card), no other security or credit checks are carried out in <b>Georgia</b>.</p>
<b>3. ACCEPTED PAYMENT METHODS</b>	
<b>Payment methods</b>	<p>We accept:</p> <ul style="list-style-type: none"> <li>American Express (excluding American Express Traveller's Cheque cards)</li> <li>Visa credit cards</li> <li>Visa debit cards</li> <li>Mastercard credit cards</li> <li>Mastercard debit cards</li> </ul> <p>We don't accept Maestro cards, Visa Electron Cards, Cirrus cards, JCB cards, any pre-paid cards – even if they carry the Visa or MasterCard logo – or any other cards not listed above.</p> <p>We also do not accept cash.</p>
<b>Late payment interest</b>	<p>If you are late in paying us, we reserve the right to charge interest and compensation to the maximum extent permitted by law.</p>
<b>4. DURING THE RENTAL</b>	
<b>Taking your vehicle outside the country</b>	<p>You are not allowed to take your vehicle outside the country.</p>
<b>One-way rentals</b>	<p>If you want to pick up the vehicle and return it to a different location, an additional fee will be payable.</p> <p>If you asked for a one-way rental when you booked, the fee will be included in your total rental price.</p> <p>If you didn't ask for a one-way rental when you booked and you want to return the vehicle to a different location in the same country, <b>you can expect pay an additional fee and this may vary.</b></p>

	<p>Drop offs at a different location must be agreed with us in advance. Please contact us if you would like to understand what additional fee will apply to a one-way rental in circumstances where it didn't form part of your original rental agreement.</p> <p>If you did not request a one-way rental but return the vehicle to a different location, you will be charged a one-way fee at the 'pay at location' prices available on the day you return the vehicle.</p>
<b>Maximum mileage</b>	Many of our vehicles are provided with unlimited mileage. If a mileage allowance does apply, it will be confirmed during the booking process, and be stated on your rental agreement and in your booking confirmation email.
<b>Mileage allowance</b>	If you go over the mileage allowance, the price depends on the vehicle and location. Your excess mileage charge will be stated on your Rental Agreement Form and in your booking confirmation email.
<b>Returns</b>	<p>The General Conditions provide more information about what happens if you want to extend your rental, or if you do not return the vehicle to us as agreed.</p> <p>The late return processing fee <b>may vary</b>.</p>
<b>In the event of a breakdown caused by customer fault (or where the breakdown takes place in an unpermitted country)</b>	In these circumstances you will be charged a "call out" charge for our partners to come out and provide assistance "roadside". This charge <b>may vary</b> .

## 5. FUEL AND ELECTRICITY CHARGES

<b><u>Fuel charges - traditional fuel (diesel or petrol) and hybrid vehicles</u></b>	<p><b>Returning the vehicle</b></p> <p>Unless you agreed a different refuelling option (see below), you must return the vehicle to us with the same amount of fuel it had in it when you picked it up – usually a full tank – as shown on the factory-installed fuel gauge or automatically logged in respect of connected cars. We recommend you fill up as close to the return location as you can on the return date and keep the receipt to show us. If you don't return the vehicle with a full tank – and you can't show us a receipt for fuel – we will charge you.</p>
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## 6. OTHER IMPORTANT INFORMATION

<b>Damage/Loss/Repair Processing Fee</b>	<p>Please see the section titled "Damage, loss, injury or theft" in the General Conditions which provides information on how and when we charge costs if the vehicle, keys, any accessories, or any vehicle documents are lost, stolen or damaged.</p> <p>You can purchase additional waiver and protection products to reduce the amount you would otherwise owe – please see details in Part 2 below.</p> <p>As well as charging for any damage or loss suffered, we will also charge you a damage processing fee in accordance with our "Theft, Loss &amp; Damages Policy" (see General Conditions). In <b>Georgia</b>, the Damage/Loss/Repair Processing Fee <b>may vary</b>.</p>
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	<p>Unless you've asked us to send you a receipt by post or email, you'll be able to find details of the charges owed by you here: <a href="https://secure.budget.co.uk/manage-booking-new/request-a-rental-invoice">https://secure.budget.co.uk/manage-booking-new/request-a-rental-invoice</a></p>
<b>Fines and charges</b>	<p>We recommend you check the Internet to find out about any restricted areas before you travel. If the rental location is in or near a restricted area, we will tell you about it when you pick up the vehicle. We are unable to tell you about any other restricted areas.</p> <p>There are also toll roads and toll bridges which require you to pay a fee to use them. If you do not pay these charges, you will incur a fine.</p> <p>If a fine or charge is sent to us because you haven't paid a charge or complied with the law, we will take payment for:</p> <ul style="list-style-type: none"> <li>• Our administration fee for each fine or charge issued to cover our costs of dealing with the fine or charge; and</li> <li>• the actual amount of the fine or charge imposed – if we have to pay it.</li> </ul> <p>Please contact your rental station for the exact administration fee as this may vary.</p>
<b>Keeping the vehicle interior clean</b>	<p>Please note the following:</p> <ul style="list-style-type: none"> <li>• You are not permitted to smoke in your rental vehicle. If we believe anyone has smoked in the vehicle during the rental period, a specialist cleaning charge will apply.</li> <li>• If the interior of the vehicle is especially muddy, dirty, stained, or smelly, and our standard cleaning procedure will not fix it, you will be charged a specialist cleaning charge, this charge <b>may vary</b>.</li> </ul>
<b>If you have an accident</b>	<p>If you do not complete a required accident report form, or we find out the accident report form contains any significant missing or incorrect information, then you will be charged an accident processing fee <b>may vary</b></p>
<b>Dispute Resolution</b>	<p>We are a member of the European Car Rental Conciliation Service (ECRCS) and British Vehicle Rental and Leasing Association (BVRLA). These organisations independently review disputes with no additional cost to you. If you make a complaint and are unhappy with our final response you may (dependent on the circumstances) refer your dispute to these conciliation services. You can contact these organisations using the following details:</p> <ul style="list-style-type: none"> <li>• BVRLA: <a href="http://www.bvrla.co.uk/consumer-advice/making-a-complaint-adr/complaint-eligibility.html">www.bvrla.co.uk/consumer-advice/making-a-complaint-adr/complaint-eligibility.html</a></li> <li>• ECRCS: <a href="https://www.ecrcs.com/register-a-complaint.html">https://www.ecrcs.com/register-a-complaint.html</a></li> </ul>
<b>Contact Us</b>	<p>You will find the contact details for the rental station on your rental agreement.</p>

## PART 2 – IMPORTANT TERMS RELATING TO OPTIONAL EXTRAS WE OFFER

If you have opted to buy any of these products (or they are otherwise included as part of your rental), they will be detailed on your Rental Agreement Form. You will be required to expressly agree to the costs of these optional extras before they form part of your rental.

You can find details on the excesses which apply, as well as the costs relating to additional waiver and protection products in respect of each car type, on our website (or please contact our customer support team).

1. OPTIONAL EXTRAS - ADDITIONAL WAIVER & PROTECTION PRODUCTS		
Product	What it is	Indicative costs
<b>Damage Waiver</b>	<p>In most cases, Damage Waiver is provided with the vehicle as standard. If it is included, it will be stated on your Rental Agreement Form (and in your booking confirmation).</p> <p>Damage Waiver reduces the amount you pay for each clearly separate incident of damage if the vehicle is damaged (or the amount you pay to replace any keys, accessories or vehicle documents that are lost, stolen or damaged).</p> <p>The amount you pay for each clearly separate incident of damage will be the lower of a) the applicable cost payable under the Theft, Loss, and Damages Policy; or b) the excess stated on your Rental Agreement Form.</p>	Please contact our customer support team for information.
<b>Theft Protection waiver (TP)</b>	<p>In most cases, Theft Protection waiver is provided with the vehicle as standard. If it is included, it will be stated on your Rental Agreement Form (and in your booking confirmation).</p> <p>Theft Protection waiver reduces the amount you pay if the vehicle is stolen during the rental period.</p> <p>The amount you pay will be the lower of a) the applicable cost payable under the Theft, Loss, and Damages Policy; or b) the excess stated on your Rental Agreement Form.</p>	Please contact our customer support team for information.
<b>Windscreen protection</b>	<p>This protection reduces the amount you pay to zero if the windscreen is damaged while you're renting the vehicle. Having windscreen protection also means you won't pay a Damage/Loss/Repair Processing Fee.</p>	Please contact our customer support team for information.
<b>Personal Accident Insurance (PAI)</b>	<p>Covers the driver of the vehicle and personal items in the vehicle in the event of an accident.</p>	Please contact our customer support team for information.

## 2. OPTIONAL EXTRAS - SERVICES

<b>Additional drivers</b>	<p>Additional drivers must be approved and specified on the Rental Agreement Form. You must not let anyone else drive the vehicle.</p> <p>All additional drivers must meet our age, driving licence and ID requirements (additional driver surcharges may also apply).</p> <p>If we agree to additional drivers, any fees and surcharges will be stated on your Rental Agreement Form.</p> <p>You will be responsible for all costs – whether they're down to you or your additional drivers. It is your responsibility to make sure all additional drivers read the terms set out in the Rental Agreement carefully before they drive the vehicle.</p> <p>We charge a fee for every <i>Additional Driver</i> we allow to drive the vehicle. The price is <b>USD 10.00</b> per day, per driver (charged for a max 12 days to cover rental up to 28 days).</p>
<b>Meet and greet</b>	<p>Some rental locations offer a "Meet and Greet" service.</p> <p>Please provide at least 24 hours' notice, please contact the Reservations team to arrange.</p>

## 3. OPTIONAL EXTRAS – OTHER PRODUCTS

<b>Special equipment</b>	<p><b><u>Car seats</u></b></p> <p>We offer baby, infant and child seats. A baby seat is typically suitable for a child from birth to 12 months old and weighing no more than 13 kilos. An infant seat is typically suitable for a child aged 9 months to 4 years old and weighing between 9 and 18 kilos. A child seat is typically suitable for a child aged 4 to 11 years old and weighing between 15 and 36 kilos.</p> <p>In some rental locations, we may arrange for a third party to fit the seat for you. But remember, it is always your responsibility to check the seat is fitted correctly before you drive away.</p> <p>The fee for renting a seat is <b>Between USD 7.00 and USD 9.00</b> per day. If you rent the vehicle for more than 10 days, you'll only be charged for a maximum of 10 days and get to use the seat for the duration of your rental, up to 28 days.</p> <p>If the seat is damaged, lost or stolen, you will have to pay for a replacement on top of the hire fee.</p>
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Thank you for choosing Budget.