

Local Additional Information Reykjavik Keflavik International Airport

235 Keflavik

Tel: 354-5626060

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Added important information

The company that provides you with a rental vehicle in Iceland is:

Alp hf.

Holtavegur 10

104 Reykjavik

Iceland

This may not be the same company that you made your booking with.

To make a booking, change a booking or tell us about an issue while you're renting, contact our central reservation team:

E-mail: budget@budget.is

Telephone: +354 562 6060

Our lines are open from 8am to 6pm, 7 days a week.

Roadside Assistance: 500 IKR per day (max.charge 10 days)

Contact details can be found on on the key chain and on the contract.

waives the towing / service fees in case of:

- the vehicle experiences a battery failure, we will provide a jump start
- keys are locked inside the vehicle or if the keys are lost
- running out of fuel, we will deliver fuel to your location to get you on your way.

If you put the wrong type of fuel into the car, we will come and help you pump it out and clean the tank.

Please note that the cost of a replacement key, additional fuel costs or the work for cleaning the tank are not included in this cover.

To tell us about an issue after you've returned the vehicle, please contact our customer service team by e-mail: customerservice@budget.is for inquiries regarding Budget rentals.

Local currency is ISK (Icelandic Krona).

Local VAT is 24% - all items are taxable except protections.

Smoking is not permitted in our vehicles. If you smoke in one of our vehicles you will be charged for additional cleaning costs.

Mileage and kilometre restrictions are unlimited.

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Additional driver information

Additional drivers can be added for ISK 900.00 per day, up to a maximum charge of 7 days - ISK 6,300.

Any additional drivers must be present when you collect the car. All drivers must meet our conditions of rental. See the Driver Licence/ID and Age Requirement sections for full details.

If you have a corporate or contracted agreement with us the charges may be different. Please check your contracted terms and conditions.

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Age information

Minimum Renting Age

Passenger cars, jeeps: The driver must be at least 20 years old.

Luxury cars, specialty vehicles, larger minibuses: the driver must be at least 23 years old.

Younger drivers may drive by paying a young driver fee of ISK 1000 per day.

This applies in case of:

- passenger cars for drivers that are 18-19 years old
- jeeps for drivers that are 18-19 years old
- for luxury, specialty vehicles and larger minibuses, for drivers that are 20-22 years old

Young Driver surcharge is ISK 1.000,- (incl. tax) pr. day. No maximum charge.

Maximum Renting Age

If you are over 80 years old you cannot rent a vehicle from Budget Iceland.

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Payment options

In order to validate a rental you are required to present a credit card being on your name. We cannot remotely authorise credit cards, nor can we accept authorisation from a credit card if the cardholder is not present.

We accept Mastercard, Visa, American Express and Diners.

WE DO NOT ACCEPT DEBIT CARDS

We do not accept cash, or prepaid credit cards.

Security Deposit / Pre-authorisation amount:

(This is the amount that is held on a renting customer's payment card when picking up their vehicle)

Preauthorised will be the total of:

- the balance due
- one additional rental day
- a full tank of fuel approximately

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Taking your vehicle outside the country

You are not permitted to travel with the vehicle outside of the country in any circumstances.

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Waiver and protection options

COLISION DAMAGE WAIVER (CDW)

Collision Damage Waiver reduces your liability if the vehicle is damaged. If the vehicle is damaged you will pay the cost of repair up to the excess amount.

CDW is included in most rates sold on Budget websites.

CDW is available at this location. The costs and excess charges are detailed in the table below. If your rate includes CDW this cost is already included in your rental price.

SUPER COLLISION DAMAGE WAIVER (SCDW)

Super CDW reduces the excess you would pay if the vehicle is damaged. The reduced excess is shown in the table below. Super CDW is also known as Excess Reduction.

THEFT PROTECTION (TP)

Theft Protection reduces your liability if the vehicle is stolen (subject to an excess). The costs and excess charges are detailed in the table below. If your rate includes Theft Protection this cost is already included in your rental price.

PERSONAL ACCIDENT INSURANCE (PAI)

Personal Accident Insurance is included in the rental price.

The maximum coverage in case of personal injury (per person) is 280.000.000 ISK

Third Party Liability

Third Party Liability covers drivers in case of damage, including damage to passengers and their property, when using a Budget vehicle.

Third party liability is included in the rental price.

The maximum coverage in case of damage to property is 433.000.000 ISK.

The maximum coverage in case of personal injury is 3.740.000.000 ISK.

CDW

(All prices are quoted in ISK and include tax)

Car group Cost per day Excess (if CDW is included in rate or purchased)

Car group Cost per day Excess

(if CDW is included in rate or purchased)

A 1,900.00 250,000.00

B 2,700.00 250,000.00

C 4,400.00 400,000.00

D 1,900.00 250,000.00

E 2,700.00 250,000.00

F 4,000.00 400,000.00

G 4,400.00 400,000.00

H 4,000.00 400,000.00

I 4,400.00 400,000.00

J 4,400.00 400,000.00

K 4,400.00 400,000.00

L 2,700.00 250,000.00

M 4,000.00 250,000.00

N 1,900.00 250,000.00

O 1,900.00 250,000.00

P 4,000.00 400,000.00

SCDW

(All prices are quoted in ISK and include tax)

Car group Cost per day Excess (if SCDW purchased)

Car group Cost per day Excess

(if SCDW purchased)

A 2,700.00 0.00
B 2,700.00 0.00
C 3,600.00 0.00
D 2,700.00 0.00
E 2,700.00 0.00
F 3,600.00 0.00
G 3,600.00 0.00
H 3,600.00 0.00
I 3,600.00 0.00
J 3,600.00 0.00
K 3,600.00 0.00
L 2,700.00 0.00
M 2,700.00 0.00
N 2,700.00 0.00
O 2,700.00 0.00
P 3,600.00 0.00

TP

(All prices are quoted in ISK and include tax)

Car group Cost per day Excess (if TP is included in rate or purchased)

Car group Cost per day Excess

(if TP is included in rate or purchased)

A incl in CDW 250,000.00
B incl in CDW 250,000.00
C incl in CDW 400,000.00
D incl in CDW 250,000.00
E incl in CDW 250,000.00
F incl in CDW 400,000.00
G incl in CDW 400,000.00
H incl in CDW 400,000.00
I incl in CDW 400,001.00
J incl in CDW 400,000.00
K incl in CDW 400,000.00
L incl in CDW 250,000.00
M incl in CDW 250,000.00
N incl in CDW 250,000.00
O incl in CDW 250,000.00
P incl in CDW 400,000.00

If CDW is not included in your rate and you do not purchase CDW you will be liable for the full market value of the vehicle in case of damage.

If TP is not included in your rate and you do not purchase TP you will be liable for the full market value of the vehicle in case of theft.

Negligent and wilful damage is also not covered by CDW and TP.

If you have a corporate or contracted agreement with us the charges may be different. Please check your contracted terms and conditions.

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Delivery and collection

Not available.

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Drivers license and ID requirements

All drivers must have held their license for at least one year before the start of the rental except when renting our large SUVs and Luxury cars. Then the driver must have held a license for at least three years before the start of the rental.

The rental of larger vehicles which require advanced licenses necessitates the driver to present the appropriate valid license (9-15 seater minibuses).

Drivers must bring an international driving license or an official translation if:

The driving license was issued in a non-roman alphabet like Arabic, Chinese, Greek, Russian, Hebrew or Japanese or other similar non-roman alphabet based languages.

The driving license was issued outside of Europe or North America.

If you have a corporate or contracted agreement with us the requirements may be different. Please check your contracted terms and conditions.

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FastBreak

Fastbreak is available at this location.

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Fuel charges

At the start of the rental you will receive the vehicle with a full tank of fuel. Vehicles must be returned with a full tank of fuel. If the vehicle is not returned with a full tank of fuel, we reserve the right to charge you for the fuel as well as a service fee for doing so, unless you chose the 'Fuel up-front' option at the beginning of the rental. If you chose to buy our pre-paid fuel option, this is not refundable unless the fuel tank is full.

Full prepaid tank at regular gas station price.

If you have a corporate or contracted agreement with us the charges may be different. Please check your contracted terms and conditions.

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One Way Rentals

Domestic:

Reykjavik to Keflavik: ISK 4.500 (incl. tax)

Keflavik to Reykjavik: free of charge

Between all other locations: ISK 18.000 (incl. tax)

FROM 01MAY23:

Reykjavik to Keflavik: ISK 6.000 (incl. tax)

Keflavik to Reykjavik: free of charge

Between all other locations: ISK 24.000 (incl. tax)

International:

You are not permitted to travel with the vehicle outside of the country in any circumstances.

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Collecting and returning your vehicle

The driver must present proof of identity when collecting the vehicle.

DURING OFFICE HOURS

If you are delayed and arrive outside of office hours due to a delayed flight no additional charge will apply. This only applies if you enter your flight number when booking.

If you are late we will guarantee your rental for 24 hours. After this time your reserved car may be released and rented to another customer.

OUT of OFFICE HOURS - COLLECTION

It may be possible to collect the vehicle out of office hours. This must be requested at the time of booking. A charge for this service might apply. This service is not available if the rental is booked online.

We need the following information when you make your booking.

Flight number

Contact telephone number

Credit card details

If you do not collect the vehicle a "No Show" charge of 80% of the rental value will apply.

OUT of OFFICE HOURS - RETURN

If the vehicle is returned outside of office hours the driver is liable for damage or theft until the car has been inspected by a member of Budget staff.

You may return the vehicle out of hours if you request this at the time of booking.

There is no charge for this service.

Instructions to return your vehicle outside of office hours: Keys can be deposited in the key drop box at the rental location

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Special equipment

Baby Seat less than 12 month cost ISK 7,000.00 per rental.

Child seats (1-4 years old) cost ISK 7,000.00 per rental.

Child booster seats (5-12 years old) cost ISK 5,000.00 per rental.

All cars are fitted with winter tyres during winter months which are included in rate.

GPS units are not available.

WIFI available for the cost of ISK 1,800.00 per day up to a maximum charge of 7 days - ISK 12,600.00 per rental. AVAILABLE ON REQ. AT LOCATIONS IN REYKJAVIK AND KEFLAVIK FOR ALL CARS.

If you have a corporate or contracted agreement with us the charges may be different. Please check your contracted terms and conditions.

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