

Local Additional Information Sfo San Francisco International Apt

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Added important information

Geographic Driving Restrictions

United States: Corporate and participating licensee locations will allow the vehicle to be driven throughout the continental United States without restrictions. Based on availability, one-way rentals may be allowed to some U.S. cities.

Canada: Vehicles rented at corporate and participating licensee locations may be driven into Canada with no restrictions. The rental counter must be notified at the time of rental that you plan to drive into Canada so we can provide a Canadian non-resident insurance card (provided at no cost). Based on availability one-way rentals may be allowed to certain Canadian cities.

Mexico: At participating border cities in California, Arizona, New Mexico and Texas, corporate account customers are allowed to drive the vehicle into Mexico with certain restrictions.

The locations below have driving restriction exceptions to the above policies.

State City Policy

Alabama Birmingham Vehicles at this location cannot travel into: New York, Connecticut, Maine, Massachusetts, New Hampshire, Rhode Island and Vermont. All rentals must be returned to the originating rental location unless authorized, in advance, as evidenced in writing on the rental agreement. Vehicles returning to an unauthorized location will be subject to a drop charge equal to USD \$0.75 per mile driven or USD \$300, whichever is greater, and a rental rate surcharge. Any unauthorized drop fee should not exceed USD \$1500 regardless of mileage. Based on availability, one-way rentals may be allowed to some U.S. cities.

Pelham

California Paso Robles

San Luis Obispo

Santa Maria Vehicles are not allowed outside the state of California without prior approval.

Montebello Travel into Canada not allowed.

Alhambra

Rowland Heights Vehicles may only travel throughout California and to the city of Las Vegas, NV.

San Diego Vehicles must not leave the state of California or Clark County, Nevada without the written consent of this location. All contracted coverages will be voided if this agreement is violated and the vehicle is driven outside the permissible geographic

boundaries without this written permission.

Georgia Atlanta Vehicles at this location cannot travel into: New York, Connecticut, Maine, Massachusetts, New Hampshire, Rhode Island and Vermont. All rentals must be returned to the originating rental location unless authorized, in advance, as evidenced in writing on the rental agreement. Vehicles returning to an unauthorized location will be subject to a drop charge equal to USD \$0.75 per mile driven or USD \$300, whichever is greater, and a rental rate surcharge. Any unauthorized drop fee should not exceed USD \$1500 regardless of mileage. Based on availability, one-way rentals may be allowed to some U.S. cities.

College Park

Duluth

Jonesboro

Kennesaw

Lawrenceville

Lithia Springs

Lithonia

Marietta

Norcross

Roswell

Snellville

Tucker Vehicles are not allowed to be driven within the following states: Connecticut, Maine, Massachusetts, New Hampshire, New York, Rhode Island and Vermont. Travel into Canada not allowed

Brunswick Travel into Canada not allowed

Hawaii All locations Vehicles may be rented and returned on the same Hawaiian Island.

In general, driving on unpaved roads is prohibited

Indiana Evansville Vehicles are permitted to travel to the following states only:

Alabama, Arkansas, Delaware, District of Columbia, Georgia, Iowa, Illinois, Indiana, Kansas, Kentucky, Louisiana, Michigan, Minnesota, Mississippi, Missouri, Nebraska, New Jersey, New York, North Carolina, Pennsylvania, South Carolina, Tennessee, Virginia, West Virginia, Wisconsin.

Iowa Iowa City Travel into Canada not allowed.

Louisiana Shreveport Travel into Canada not allowed.

Kansas Hutchinson

Lawrence

Olathe

Overland Park

Wichita Vehicles at this location cannot travel into: New York, Connecticut, Maine, Massachusetts, New Hampshire, Rhode Island and Vermont. All rentals must be returned to the originating rental location unless authorized, in advance, as evidenced in writing on the rental agreement. Vehicles returning to an unauthorized location will be subject to a drop charge equal to USD \$0.75 per mile driven or USD \$300, whichever is greater, and a rental rate surcharge. Any unauthorized drop fee should not exceed USD \$1500 regardless of mileage. Based on availability, one-way rentals may be allowed to some U.S. cities.

Maine Presque Isle Vehicles can only be driven in the states of Maine, New Hampshire and Massachusetts.

Massachusetts Marthas Vineyard

Oak Bluffs Travel into Canada not allowed

Minnesota Duluth Vehicles can only be driven in Minnesota, Wisconsin and Upper Michigan.

Mississippi Gulfport Travel into Canada not allowed

Tupelo Vehicles at this location cannot travel into: New York, Connecticut, Maine, Massachusetts, New Hampshire, Rhode Island and Vermont. All rentals must be returned to the originating rental location unless authorized, in advance, as evidenced in writing on the rental agreement. Vehicles returning to an unauthorized location will be subject to a drop charge equal to USD \$0.75 per mile driven or USD \$300, whichever is greater, and a rental rate surcharge. Any unauthorized drop fee should not exceed USD \$1500 regardless of mileage. Based on availability, one-way rentals may be allowed to some U.S. cities.

Horn lake

Missouri Gladstone

Independence

Kansas City

Lees Summit Vehicles at this location cannot travel into: New York, Connecticut, Maine, Massachusetts, New Hampshire, Rhode Island and Vermont. All rentals must be returned to the originating rental location unless authorized, in advance, as evidenced in writing on the rental agreement. Vehicles returning to an unauthorized location will be subject to a drop charge equal to USD \$0.75 per mile driven or USD \$300, whichever is greater, and a rental rate surcharge. Any unauthorized drop fee should not exceed USD \$1500 regardless of mileage. Based on availability, one-way rentals may be allowed to some U.S. cities.

Montana West Yellowstone Vehicles can only be driven within Idaho, Montana and Wyoming.

Nebraska Grand Island

Lincoln

Omaha Vehicles at this location cannot travel into: New York, Connecticut, Maine, Massachusetts, New Hampshire, Rhode Island and Vermont. All rentals must be returned to the originating rental location unless authorized, in advance, as evidenced in writing on the rental agreement. Vehicles returning to an unauthorized location will be subject to a drop charge equal to USD \$0.75 per mile driven or USD \$300, whichever is greater, and a rental rate surcharge. Any unauthorized drop fee should not exceed USD \$1500 regardless of mileage. Based on availability, one-way rentals may be allowed to some U.S. cities.

Nevada Las Vegas

Henderson Vehicles are only allowed to be driven within the following states: Arizona, California, Nevada and Utah

Pennsylvania Harrisburg

Lancaster

Lititz

Mechanic

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Additional driver information

Fee: None

All additional drivers MUST:

- Be present at the time of rental, except spouse and company employee. Qualified drivers not present may be added later at any corporate Budget location.
- Possess a valid driver's license.
- Be 25 years old, except co-employees on company business or drivers traveling with an inbound tour voucher.
- Sign the Auto Liability Addendum or have their driving history verified using an automated license checking system, except for spouse and company.
- Present a credit card, except spouse & company.
- Sign the additional driver form, except spouse & company.

A maximum of 2 additional drivers may sign on, not including spouse & company employees

General Information---the Additional Driver:

- The Additional Driver may accompany the renter to any Budget rental station if he/she wishes to sign on after the rental has started.
- Can return the car.

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Age information

At corporate and participating licensee locations in the U.S., Budget will rent to customers between the ages of 21-24 with a valid credit card and driver's license. There is a 27.00 per day underage surcharge for renters 21-24. Additionally, the following restrictions will also apply for renters between the ages of 21-24: Renters of luxury cars, mini-van, 12-passenger vans, specialty cars, full size SUV's and premium SUV's will not be permitted.

In New York State, the minimum age to rent is 18 with a \$84.00 per day surcharge for renters age 18-20 and a \$35 per day surcharge for renters age 21-24. In Michigan the minimum age is 18 with a \$41 per day surcharge for renters between the ages of 18-20 and \$28 per day surcharge for customers between the ages of 21-24.

Minimum age and underage surcharges can vary at licensee locations. It is best to check with the reservation team on the minimum age policy and restrictions at the location you are renting from if you are under 25.

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Payment options

Budget accepts most major credit cards as credit identification at time of rental including:

- " Budget Charge Card
- " American Express
- " Diners Club International
- " Discover
- " China Union Pay
- " JCB
- " MasterCard
- " Visa

You may be subject to a credit check or present additional identification.

At the time of rental, Budget will generally request an authorization on your charge card for the estimated rental charges, but reserves the right in its sole discretion to request an extra value to be held based on certain factors as we deem appropriate. Most rentals may require an authorization hold of the estimated rental charges plus \$200.00 USD. If you have prepaid the rental, the authorization hold will be \$250.00 USD. While this hold is in place, the funds will not be available for your use. When the rental is over, we will process the reversal but the bank may take time to post it back to the account.

Some locations may not accept each of the referenced cards.

Debit Cards

Participating locations will accept a Debit card, however, it must have an accepted bank processing logo (Visa, MasterCard, AMEX, Discover, etc) at the time of rental if you are at least 25 years of age. Debit cards are accepted at all New York locations if you are at least 18 years of age. *At airport locations you will be required to show proof of a return airline flight that corresponds with your rental.

Customers will also be required to show a current copy (within the last 60 days) of the customer's cellular phone bill, home telephone bill, bank statement or utility bill is also required. The address on the statement or bill must match the address on the renter's driver's license.

You will be subject to a credit check to determine and ensure credit worthiness before releasing the car to you. If we are unable to complete the credit check or if the credit check fails, customer should be prepared to present a major credit card in their own name.

Debit cards are not acceptable as credit identification at the time of rental for all makes and models identified in our Specialty car groups and for certain other premium vehicles. Contact reservations for vehicles available for rental with a debit card.

Budget will generally request an authorization hold against your account for the estimated charges of the rental, but reserves the right in its sole discretion to request an extra value to be based on certain factors as we deem appropriate. Most rentals may require an authorization hold of the estimated rental charges plus \$200.00 USD. Rentals of 4 days or more may require an authorization hold of the estimated rental charges plus \$300.00 USD. If you have prepaid the rental, the authorization hold will be \$250.00 USD.

If you fail to return the vehicle as agreed, Budget will obtain additional authorizations from your account to cover the rental charges. Budget is not responsible for any returned checks or over-drafts based on this policy.

Positive identification in addition to your driver's license may be required.

Debit or check cards can be used at the end of rental for payment of rental charges at any location.

Prepaid debit cards and gift cards are not acceptable methods of credit identification to

pick up a car at any location. One of the above-mentioned cards must be presented. Prepaid debit cards and gift cards are accepted at time of return only, if we can obtain full authorization from the card bank for the total charges due.

*Exception locations - The airports in these cities listed below will not require the return airline ticket or flight itinerary at the time of rental. They will continue to follow the current debit card requirement policy.

State City

Arkansas Fort Smith, Texarkana

California Carlsbad, Monterey, Oxnard

Colorado Aspen, Gunnison, Eagle Vail Apt-Gypsum, Yampa Valley Apt-Hayden, Montrose

Hawaii Hilo, Honolulu, Kahului, Kona, Lihue

Idaho Sun Valley Apt-Hailey, Pocatello, Twin Falls

Illinois Lewis University Apt-Romeoville

Michigan Jackson, Muskegon, Pellston

Montana Bozeman Apt-Belgrade, Butte, Helena

Ohio Youngstown Municipal Apt-Vienna

Oklahoma Lawton

Texas Texas Gulf Coast Regional Apt-Angleton, Beaumont, Midland, San Angelo,

Washington Tri Cities Apt-Pasco

Wyoming Rock Springs

Debit card policy can vary at licensee locations. It is best to check with the reservation team about the debit card policy and restrictions at the location you are renting from.

Cash

A credit/debit card is required. Cash rentals are not allowed at the beginning or as payment at the end of rental.

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Taking your vehicle outside the country

USA: All vehicles may be driven throughout the 48 contiguous states.

Canada: Renters may drive a Budget vehicle into Canada provided the following conditions are met:

" At the time of rental, the counter must be informed of the intent to drive into Canada so a Canadian Non-Resident Insurance Card is placed in the vehicle. There is no cost to the renter.

" The vehicle must be returned to the contracted Budget location in the U.S.

" One Way Rentals to Canada: Vehicles based on availability can be picked up in the US & returned to Canada.

Mexico: Not Allowed.

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Credit card information

Debit cards with a Visa/MasterCard logo are accepted with the following restrictions. Prepaid cards and gift cards are not accepted.

Renter must be 25 years of age or older.

Renter must submit to a credit check to determine credit worthiness.

Renter must have additional identification:

At airport locations: a current round trip ticket, e-ticket or itinerary with a return date OR a passport OR a current utility bill (phone, electric, etc.) OR a bank statement with an address matching that of the renter's driver's license.

Exceptions: Renters with a corporate discount, insurance replacement rate or tour rate voucher follow standard minimum age requirements and are not subject to the credit check.

Debit Card Hold: Minimum authorization hold is the estimated rental charges.
Exception: If the rental is prepaid through Budget.com or BVR, the hold will be \$100.00 at time of rental.
Charge Card Hold: The minimum charge card hold is the estimated rental charges or \$200.00, whichever is greater.
Cash Rentals: Accepted. Renter must complete a Cash Prepayment ID Card application.

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Waiver and protection options

Acceptance of Loss Damage Waiver relieves the renter and authorized additional drivers of responsibility for loss of, or damage to the Budget car, when they comply with the terms and conditions listed on the rental document jacket. At the time of rental the customer must initial whether he/she accepts or declines the LDW and optional services. LDW and optional services must be signed for at the rental counter. LDW is taxable.

If LDW is not accepted, the customer is financially responsible for the full value of:

- " Accident Damage
- " Glass Damage
- " Stolen items (radio, battery, etc.)
- " Vandalism
- " Theft of the car

Exceptions

In Wisconsin, if LDW is not accepted, the customer is financially responsible for all loss or damage to the Budget car due to an accident or reckless, wanton behavior.

In Illinois, if LDW is not accepted, the customer is financially responsible for up to the full value of the vehicle.

In cases of theft not due to the customer's negligence, the customer liability would vary based on the vehicle group rented, ranging from \$5,000 to \$40,000.

If the theft occurs due to the customer's negligence or complicity, the customer is financially responsible for up to the full value of the vehicle.

In All other states, If LDW is not accepted, the customer is financially responsible for up to the full value of the vehicle.

Canceling LDW

Once LDW has been purchased it must remain on the contract. The customer has the option to return the car and close the rental agreement, however, this could change the rate for the rental agreement, and a different, possibly higher, rate could apply for a new rental.

Exceptions

Customers who rent in New York and purchase LDW in New York can decide to cancel the service at no charge within specific guidelines.

- " Rental must be 2 days or more
- " The cancellation must be within the first 24 hours of the rental
- " The actual renter must take the car to a Budget location for inspection and must sign a cancellation notice.

Loss of Use

The customer may also be responsible for reimbursing Budget for the revenue lost by not being able to use the car while it is being repaired or not recovered due to theft (referred to as Loss of Use).

Damage to people and their property

Public Liability covers injury or death to a third party (persons outside the Budget vehicle). Property Damage covers damage to property other than the Budget vehicle and the renter's, driver's or passenger's property.

Depending on the location Budget will provide primary, secondary or no coverage up to the minimum limits required by law in that state. The Rental Document will state what type of coverage is provided.

Primary Coverage

If the location offers primary coverage then the protection is included in the rate at no additional charge to the customer.

Secondary Coverage

If the location offers secondary coverage, the customer's personal liability insurance

will be used first. The Budget protection will be secondary to any other applicable coverage, up to the state minimums, and will not apply until the renter's or driver's insurance, if any, has been exhausted. Budget will provide primary coverage if the optional Supplemental Liability Insurance (SLI) is purchased.

No Coverage

At all corporate locations in California and Texas, liability coverage will be the responsibility of the renter/driver in the event of a third party claim for injury, death, or property damage.

Renters may provide coverage through their own insurance policy or purchase the optional Supplemental Liability Insurance (SLI).

Third Party Liability

When "TPL" or "Third Party Liability" is indicated on the rental agreement, an in-bound rate includes third party liability limits of \$500,000, regardless of the state of rental.

Third party liability protects the renter and all authorized drivers of the rental vehicle against third-party bodily injury or death and property damage claims up to \$500,000 per single occurrence for cars rented at U.S. locations.

Supplemental Liability Insurance (SLI)

Supplemental Liability Insurance (SLI) protects the renter and all authorized drivers of the rental vehicle against third-party bodily injury or death and property damage claims to raise the limits to \$1,000,000 per single occurrence for cars rented at all U.S. locations.

All states will remain at limits of \$1,000,000 per single occurrence for 10, 12 and 15 passenger vans rented at U.S. locations.

When purchased by renters in Florida, SLI will include \$1,000,000 of Florida Uninsured Motorist coverage.

SLI is not included and may not be available for purchase with in-bound rates.

Personal Accident and Effects Insurance (PAE)

Personal Accident Insurance provides accidental death and medical expense benefits to the renter and all passengers in the Budget car. The renter is covered for accidental bodily injuries during the entire term of the rental agreement (24 hours a day). The passengers are covered while in the car and while entering & exiting the car.

Type of State of New York State of Washington All Other States

Coverage Renter Passengers Renter Passengers Renter Passengers

Accidental Death \$175,000 17,500 250,000 125,000 250,000 125,000

Medical Coverage for Injuries \$3,500 3,500 10,000 10,000 2,500 2,500

Ambulance Service \$250 250 250 250 250 250

In addition, PAE insures the personal belongings accompanying the renter and immediate family members who are traveling with the renter. Items must be for personal use and not used in business. Certain types of personal effects are not covered under this policy, such as motorcycles, boats and motors, currency, coins, deeds, bullion, stamps, securities, tickets or documents.

In the state of New York, the maximum coverage for personal belongings per individual is \$500 per claim, with a maximum coverage for all individuals of \$1,500.

At all other corporate locations, the maximum coverage per individual is \$600 per claim with a maximum coverage for all individuals of \$1800.

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Delivery and collection

Delivery services may be available on request to the renting station. Please contact our call centre.

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How to find us

The Budget counter is located in the terminal on the lower level at the baggage claim

areas.

There is a Budget shuttle that will take you to the vehicle pickup area. Proceed upstairs to the upper level and wait by the green and white curb.

Fly-in Customers: From baggage claim, proceed to the Air Train departure level. Take the Air Train to the Rental Car Facility.

Walk-in Customers from San Francisco: Take US 101 South & exit at San Bruno Ave. Turn left onto San Bruno Ave. Follow the signs to Car Return.

Walk-in Customers from San Jose: Take US 101 North & exit at San Bruno Ave. Turn right onto San Bruno Ave. Follow the signs to Car Return

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Drivers license and ID requirements

A valid driver's license from the country of residence and an acceptable credit or debit card is required (see the Payment Options section for more information). An Additional Photo ID's may be required for verification purposes. An International driving permit is also required for licenses with a non-roman alphabet.

Renters who have indicated a country of residence outside of the United States or Canada will be required to present the following at the time of rental to qualify for the quoted rate:

" A driver's license and passport issued outside of the United States or Canada

" A return airline ticket

Florida Only: Certain, limited out-of-state licenses are not, pursuant to state law, recognized by the State of Florida to drive a vehicle on public roads. These licenses are not valid for identification purposes and will have a statement similar to:

o Not For Federal Identification

o Driving Privilege Only

o Not Valid for Identification

This policy applies to any state that issues this type of driver's license, including Connecticut, & Delaware.

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FastBreak

Please proceed to the Budget counters Fastbreak line or follow directions to the Fastbreak kiosk. Customers must be a fastbreak member to use these counters.

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Fuel charges

The vehicle is rented with a full tank of gas and must be returned with a full tank of gas or there will be a charge for refueling. If you have refueled please keep your receipt for verification purposes.

Most locations offer a prepaid gas option to purchase a full tank at market value which allows the customer to return the vehicle without a full tank of gas. There is no refund for unused gas.

If the customer declines the Fuel Service Option then the customer will be charged for fuel at the location's current refueling charge. At participating locations, if the vehicle is driven less than 75 miles there is an automatic EZ Fuel service charge of \$15.99 (\$18.99 in California) will be applied. This service charge can be avoided if the customer purchased fuel and provides the counter with a receipt upon returning the vehicle.

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General station/country information

THESE RENTAL TERMS AND CONDITIONS CONTAIN A BINDING ARBITRATION CLAUSE AND CLASS ACTION WAIVER THAT IMPACT YOUR RIGHTS ABOUT HOW TO RESOLVE DISPUTES. PLEASE READ IT CAREFULLY.

Arbitration

Pre-Dispute Resolution Procedure: Before asserting a claim in any proceeding (including, but not limited to, in an individual arbitration proceeding or in a small claims court proceeding), you and Budget agree that each shall give the other party written notice of the claim to be asserted thirty (30) days before initiating a proceeding and make a reasonable good faith effort to resolve the claim. If you intend to assert a claim against Budget, you must send the written notice of the claim to Attention: Budget Rent A Car System, Inc., Attn: Legal Department, 379 Interpace Parkway, Parsippany, NJ 07054. If Budget intends to assert a claim against you, we will send the written notice of the claim to you at your address appearing in our records. The parties may, but are under no obligation to, engage in privileged settlement negotiations during this 30-day period. NO SETTLEMENT DEMAND OR SETTLEMENT OFFER USED IN THIS PRE-DISPUTE RESOLUTION

PROCESS MAY BE USED IN ANY PROCEEDING, INCLUDING AS EVIDENCE OR AS AN ADMISSION OF ANY LIABILITY OR DAMAGES (OR LACK THEREOF). Dispute Resolution: (Not applicable if mandatory arbitration is prohibited by Applicable

Law, such as in Quebec). Except as otherwise provided below, in the event of a dispute that cannot be resolved informally through the pre-dispute resolution procedure, all disputes between you and Budget arising out of, relating to or in connection with your rental of a vehicle from Budget and the Rental Agreement shall be exclusively adjudicated by binding arbitration through the American

Arbitration Association ("AAA") pursuant to the AAA's then-current rules for commercial arbitration. There is an impartial arbitrator but no judge or jury in arbitration. Both parties waive the right to jury trial. Arbitration procedures are simpler and more limited than rules applicable in court and review by a court is limited.

YOU AND BUDGET AGREE THAT ANY SUCH ARBITRATION SHALL BE CONDUCTED ON AN INDIVIDUAL BASIS AND NOT IN A CLASS, CONSOLIDATED OR REPRESENTATIVE ARBITRATION PROCEEDING.

Notwithstanding any provision in the Rental Agreement to the contrary, if the class action waiver in the prior

sentence is deemed invalid or unenforceable, neither you nor we are entitled to pursue dispute resolution by binding arbitration. If you are an individual (instead of, for instance, a partnership, corporation, or other form of entity or non-natural person), in the event that (1) your claim is less than \$10,000, and (2) you are able to demonstrate that the costs of arbitration will be prohibitive as compared to costs of litigation, Budget will pay as much of your filing and hearing fees in connection with the arbitration as the arbitrator deems necessary to prevent the arbitration from being cost-prohibitive as compared to the cost of litigation. This

arbitration agreement is subject to the Federal Arbitration Act. The arbitrator's award may be entered in any court of competent jurisdiction. Notwithstanding any provision in the Rental Agreement to the contrary, the parties agree that if Budget seeks to delete or materially modify the agreement to arbitrate from this dispute resolution provision, any such deletion or material modification will not apply to any individual claim(s) of which you have already provided notice to Budget. Information on AAA, its rules and procedures, and how to file an arbitration claim can be found by contacting AAA at 800-778-7879 or on its website at <http://www.adr.org>.

Disputes and claims that are within the scope of a small claims court's authority, as well as disputes and claims regarding personal injury and/or damage to or loss of a vehicle related to your Budget rental, are exempt from the foregoing dispute resolution provision.

Ski Racks is available on all cars except H.

Snowboard Racks is available on all cars except H.

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Miscellaneous information

E-Tolls

E-toll service convenience fees

If you do not pay cash for tolls you automatically opt into our e-toll service to which you agree to pay us or our toll program administrator with whom we will share your credit card/debit information for all tolls incurred during your rental and all related fees, charges, and penalties.

E-toll Standard Fees

The convenience fee for e-toll usage is 3.95 up to 5.95 USD for each day you use the e-toll device and there is a maximum of 19.75 up to 29.75 USD per rental month plus toll charges. There are no service charges if e-toll is not used during the rental duration.

E-toll Unlimited

Only available at participating locations.

E-toll unlimited must be purchased at the beginning of the rental. If you use the unlimited e-toll service all cost of tolls and convenience fees are included. For this service you pay a flat fee of 10.99 up to 23.99 USD per each day of the rental period regardless of whether or not you incur any tolls or a flat fee of 54.95 up to 119.95 USD per week.

For more information on tolling, please visit budget.com/etoll or check with the counter at the time of rental.

Extended Roadside Assistance

Extended Roadside Assistance offers fast, dependable rescue service for our renters for a daily charge. It is offered to our customers at time of rental and provides roadside assistance for lost keys and remote entry device lockouts, flat tire service, towing (if the vehicle is inoperable), jump starts and emergency fuel delivery (up to 3 gallons).

The cost of replacing a key for most vehicles is at least \$100. Locksmith charges range by area. In addition to the cost of keys, there is a tow charge or delivery fee that can range from \$50 to \$250 depending on the distance. By accepting the Extended Roadside Service you won't have to worry about incurring additional expense for the listed items while on the road.

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One Way Rentals

Based on availability one-way rentals are allowed between cities within the United States. A one-way fee may apply.

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Collecting and returning your vehicle

Not available.

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Returns

If you want to extend the rental or wish to return the vehicle to a different location please contact us as soon as possible. At the latest, this should be before the end date

and time on your rental agreement. You will be advised whether the change is possible and any additional costs when you call.

If you fail to extend your rental you will be charged the prevailing pay at location prices for the extra days as well as a late return administration fee of \$10 for each day or part of a day until the vehicle is returned.

If you return the vehicle to a different location than you agreed to at time of rental your rate could default to a different rate available on the day you return the vehicle and a one way fee will be applied.

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Special equipment

Child Safety Seat (CSS): \$13.00 per day, \$65.00 max charge.

Child Booster Seat (CBS): \$13.00 per day, \$65.00 max charge.

Infant Seat (CIS): \$13.00 per day, \$65.00 max charge.

Where2 (GPS): \$14.45 per day, \$69.75 per week, \$99.50 max. charge.

Ski Racks (SKR) & Snowboard Racks (SBR): \$15.00 per day, \$75.00 per week, \$135.00 max. per rental. Damage/Loss Fee \$100.00. Available on groups F, L, S, V, W & Z. One ways allowed.

e-Toll Device: Preference only. \$3.95 per rental day with a maximum of \$16.75 per month, plus toll charges. Billed separately on charge card used for rental. No charges if e-Toll not used during rental.

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